

Freight Profile Specifications

The Freight Profile Specifications table below explains the freight profile carried via the Aramex network. If your freight falls outside of these specifications, some additional charges may apply.

	DETAIL	✓ PREFERRED	✓ ACCEPTED	✗ NOT ACCEPTED
PARCEL SIZE	Length	< 1.05m	< 2m	> 2m
	Dead weight	< 15kg	< 25kg	> 25kg
	Cubic volume	< 0.1m ³ or < 25kg	< 0.16m ³ or < 40kg	> 0.16m ³ or > 40kg
	Dimensions (length, height or width)	All dimensions < 1.05m	One dimension > 1.05m	Two or more dimensions > 1.05m

Aramex is only able to accept freight, such as parcels/satchels, that are sufficiently packaged to ensure that:

- Freight handlers are not at risk of injury
- The parcel is likely to hold the contents
- The parcel and its contents are not likely to damage other freight articles or Aramex equipment and vehicles
- They withstand temperature variations, handling and transportation during freight carriage
- They comply with our Freight Profile Specifications

	DETAIL	✓ PREFERRED	✓ ACCEPTED	✗ NOT ACCEPTED
PACKAGING	Parcels	Robust packaging	Sufficient packaging	Poor packaging
	Wine	Secure outer packaging with inner bottle dividers	Strong outer packaging	Poor and insufficient packaging, not boxed
	Car parts	New parts only, robust packaging	New parts only, sufficient packaging	Used parts with liquids contained, not packaged
	Liquid	Securely sealed and robustly packaged	Sealed and sufficiently packaged	Not sealed, inappropriate and inadequate packaging

LABEL DETAILS	Receiver	Receiver name, address and phone number	Receiver name and address	Incomplete details
	Sender	Sender name, address and phone number	Sender name and address	Incomplete details
	Dead weight	All details	All details	Incomplete details
	Cubic volume	Parcel dimensions (H x W x L)	Parcel dimensions (H x W x L)	Incomplete details

CONTENTS	Gift Cards and Documents (eg Passports, travel papers, documentation on USB sticks)	None	Items are accepted, but are sent at the sender's risk and are not covered. Refer to our Limited Liability Policy/ Conditions of Carriage for further information.	N/A
----------	---	------	---	-----

Freight Profile Specifications

	DETAIL	✓ PREFERRED	✓ ACCEPTED	✗ NOT ACCEPTED
CONTENTS	Food	Non-perishable	Aramex does carry food items, however perishables are sent at the sender's risk and are not covered under our Limited Liability Policy/ Conditions of Carriage.	N/A
	Furniture (Flat pack or Assembled)	Refer to Parcel Size details.	Refer to Parcel Size details.	Refer to Parcel Size details.
	Perishable/ Refrigerated Goods	None	Items are accepted, but are sent at the sender's risk and are not covered. Refer to our Limited Liability Policy/Conditions of Carriage for further information.	Items with a short shelf life requiring constant refrigeration to remain viable e.g: food stuffs, vitamins and supplements.
	Personal Effects	None	Items are accepted, but are sent at the sender's risk and are not covered. Refer to our Limited Liability Policy/Conditions of Carriage for further information.	N/A
	Prohibited Items	Not Accepted	Not Accepted	All prohibited items, for example firearms, replica firearms, ammunition, sharps and any of the 9 classes of Dangerous Goods.
	Items travelling to WA prohibited by Biosecurity laws, including organic, garden products.	Not Accepted	Not Accepted	All
	Anything dirty / greasy that will impact other parcels and equipment, for example used car parts.	Not Accepted	Not Accepted	All
	Live Animals, for example fish, reptiles, chickens.	None	Adequately packaged live fish and coral are accepted under certain conditions (see your local depot for details) but are sent at sender's risk and are not covered under our LLP/CoC	All other live animals excluding fish and coral
	Unboxed or unpackaged	Not Accepted	Not Accepted	All (e.g. loose items of clothing, unboxed plants)

Important References:

Packaging Guidelines - www.aramex.com.au/terms-and-conditions/packaging-guidelines

Limited Liability Policy - www.aramex.com.au/terms-and-conditions/limited-liability

Conditions of Carriage - www.aramex.com.au/terms-and-conditions/conditions-of-carriage

aramex